

Billy Wynn

From: Pej [lawzem@gmail.com]
Sent: Friday, October 10, 2008 11:01 AM
To: billywynn@pacbell.net
Subject: THANK YOU

To one of the hardest working people we know, Billy Wynn:

We just wanted to sincerely thank you for all of your hard work on our behalf during the purchase of our home last month.

As first-time homebuyers, we were pretty clueless as to the entire process -- timelines, what to expect, what to do, whom to call, etc. You held our hand through each step. You were always ready with an answer to any question we had and went out of your way to make everything as stress-free as possible. You were easy to get ahold of, and our phone calls and emails were returned immediately. In short, you made yourself available at all hours of the day and night to take care of us, and made us feel like we were your only clients. Really, you didn't HAVE to send us emails at 3 a.m. or come back from out of town to handle our issues -- but you did, and we appreciated it.

The other thing that was easy to forget was that you were representing the seller the whole time as well. Obviously, representing both sides in the sale of a home can have its thorny moments, but if any of those existed, we sure didn't know it. You advised us well and represented us fairly at all times. On top of all of this, you're a good guy too. You were the first realtor we'd met who lacked pretense, attitude, or dishonestly. We liked you right away, and are proud to call you a friend.

Thanks again from happy new homeowners.

The Lahijis